



District School Board of Pasco County

20430 Gator Lane • Land O' Lakes, Florida 34638 • 813/ 794-2221

Heather Fiorentino, Superintendent

www.pasco.k12.fl.us

Department of Purchasing
Kendra Goodman, CPPO, CPPB, Purchasing Agent
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June 19, 2012

MEMORANDUM

TO: Honorable School Board Members

FROM: Kendra Goodman, CPPO, CPPB, Purchasing Agent *KDG*

SUBJECT: Permission to Place Purchase Order: IBM Hardware Maintenance and Software Support

As you know, Information Services uses IBM AS/400 equipment to operate the TERMS modules for Student Records, Finance, Human Resources and Purchasing. The Schedule of Services in the District's negotiated Master Services Agreement is due to expire on June 30, 2012.

Attached please find a Schedule of Services for continuation of maintenance services for the period July 1, 2012 - June 30, 2013. Please see the attached memo from Mr. John Simon, Director of Information Services and Mr. Edward B. Mutell, Supervisor of Information Services, for detailed information. The services provided from IBM have been satisfactory to date. Considering IBM is the original equipment manufacturer for this high- technology hardware, and owns the copyright to the software operation system, it is my recommendation that the attached agreement be approved and allowed under Department of Education Rule 6a-1.010(4). Information services is also requesting permission per the attached schedule to place purchase orders totaling \$76,986.62, paid quarterly in arrears from general funding, for encumbrance in the next fiscal year.

Should you have any questions or concerns, please contact, Mr. Simon or me at your earliest convenience.

KDG/mw
Attachments

Date/Time: June 13, 2012 08:56:00



District School Board of Pasco County

7227 Land O' Lakes Boulevard • Land O' Lakes, Florida 34638 • 813/ 794-2000

Heather Fiorentino, Superintendent

www.pasco.k12.fl.us

To: Kendra Goodman, Purchasing Agent

From: Edward B. Mutell, Supervisor of Information Services *EM*
John Simon, Director of Information Services *JS*

Date: May 7, 2012

Subject: IBM Annual Hardware Maintenance and Software Support Purchase Order

I am requesting your assistance in obtaining District School Board of Pasco County approval to renew the annual agreement, valid from 7/1/2012 – 6/30/2013, for hardware maintenance and operating system software support for our mainframe computers and tape library systems. All included items in the support agreement provide for twenty-four hours a day coverage seven days a week. The cost of this agreement is \$76,986.62 and would be expensed from General Funds.

In addition to providing coverage for our production iSeries equipment, this agreement includes the same level of protection for the district's high availability computer system and disaster recovery system.

Thank you very much for submitting this request for approval to the School Board.



RECEIVED

5/18/12 *Dem*



Schedule for ServiceElite

This Schedule contains a listing of the Eligible Machines at the Specified Locations identified below for which IBM will provide the identified Services as described in the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations. The complete agreement between us about these Services consists of 1) this Schedule 2) the referenced Master Services Attachment and any referenced Statements of Work and Change Authorizations, and 3) the IBM Customer Agreement (or any equivalent agreement in effect between us).

Name and Address of Customer:

PASCO COUNTY SCHOOL BOARD
PASCO COUNTY SCH BOARD
INFORMATION SVC DEPT
20430 GATOR LANE
LAND O LAKES FL 34638-2804

Customer Billing Address:

Master Services Attachment Number: MAQ4WGX
Statement of Work Number: AQ5DLB
Change Authorization Number:
Customer Number: 06921962

Schedule Number: AQ5DLB
Revised Schedule: No
Schedule Effective Date: 08/10/2010
Proposal Reference Date:

Transaction Contract Period:
Start Date: 07/01/2010
End Date: 06/30/2015
Renewal Contract Period: 5 Year(s)

***Charge Period Charges / Payment Plan (Inclusive of MES):**

WSU One Time Charges: 0.00
SWMA ALF One Time Charges: 0.00
MMS for CISCO HW One Time Charges: 0.00
MMS for CISCO SW One Time Charges: 0.00
MMS for Nortel One Time Charges: 0.00
One Time Charges: 0.00

Maintenance Charges: 56,860.79
Service Charges: 20,125.83
TOTAL CHARGE PERIOD CHARGES: 76,986.62

Quarterly *in arrears*

Charge Period:
Start Date: 07/01/2012
End Date: 06/30/2013

Accumulated Adjustment Invoicing option: N

Automatic Inventory Increase Option Applies:
Machine Maintenance Services Option #1: Y
Software Services Option #2: Y

Price Protection Option: Opt#2 Full Price Protection
Pricing Method: Line Item

Type of Discount(s) Applied: Term Incentive

* Charges are based on the current inventory and services identified in this Schedule. Actual charges may vary with any additions, deletions, or changes to the inventory or services. Any applicable taxes are not included in the charge amounts herein but will be added to your invoice.

For a Machine subject to usage charges, in addition to the Service charge identified herein, you will be separately billed for usage in accordance with applicable usage rates and billing cycles.

The Parties need not sign this Schedule, unless either of us requests it.

Agreed to:

PASCO COUNTY SCHOOL BOARD

By: _____
Authorized signature

Name (type or print): _____

Date: _____

Agreed to:

International Business Machines Corporation

By: _____
Authorized signature

Name (type or print): _____

Date: _____

CONTRACT REVIEWED
AND APPROVED:
kdj 6-1-12

IBM Schedule for ServiceElite

Enterprise Total for Charge Period by Customer Number Inclusive of MES:

Customer No.	Customer Name	Customer Location	Charges ⁴
06921962	PASCO COUNTY SCHOOL BOARD	20430 GATOR LANE, INFORMATION SVC DEPT, LAND O LAKES FL 34638-2804	76,986.62
Total			76,986.62

Note: One Time Charges are not included in the Total

CONTRACT REVIEWED
AND APPROVED:
Kdy 6-1-12

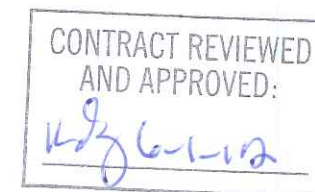
IBM Schedule for ServiceElite

Maintenance Machine List

--Eligible Machine Description-- A Machine is only considered "Eligible" if it is operational and in conformance with its official published specifications on the contract start date.

Mfg	Type	Mod/ Feat	Add/ Rem	Order/ Serial Number	Related Order/ Serial Number	Product Description	Qty.	Type of Svc ²	Maint. Svc ³	Charges ⁴	Charges Start ⁵	Charges Stop ⁶
				Specified Location: 06921962		City, State: LAND O LAKES FL 34638-2804						
IBM	3573	L2U		0078K3644		TS3100 TAPE LIBRARY	1	B	1	1,097.78 W	07/06/2012	
IBM	3573	L2U		0078K3692		TS3100 TAPE LIBRARY	1	B	1	1,097.78 W	07/06/2012	
IBM	3573	L2U		0078L2860		TS3100 TAPE LIBRARY	1	B	1	683.41 W	11/20/2012	
IBM	7014	T42		0000D360C		RS/6000 SYSTEM RACK	1	B	1	420.36		
IBM	7042	CR4		0000BC89B		IBM 7042-CR4	1	B	1	545.28		
IBM	7214	1U2		000005251		TAPE AND DVD ENCLOSURE EXPRESS	1	B	1	170.40		
IBM	7316	TF3		00008257L		FLAT PANEL CONSOLE KIT	1	B	1	272.64		
IBM	8203	E4A		0000ACA84		POWER SYSTEM 520	1	B	1	15,074.88		
IBM	3573	L2U		0078M7747		TS3100 TAPE LIBRARY	1	B	1	6.18 W	06/29/2013	
IBM	7214	1U2		000012684		TAPE AND DVD ENCLOSURE EXPRESS	1	B	1	170.40		
IBM	8203	E4A		0000FF255		POWER SYSTEM 520	1	B	1	15,233.88		
IBM	3581	L38		0078B3877		LVD TAPE AUTOLOADER	1	B	1	2,080.80		
IBM	3581	L38		0078B4018		LVD TAPE AUTOLOADER	1	B	1	2,080.80		
IBM	7210	030		0000V1387		DVD-RAM DRIVE	1	B	1	261.24		
IBM	7310	CR3		00009E80A		RACK-MOUNTED HMC	1	B	1	579.36		
IBM	7316	TF3		00005920C		FLAT PANEL CONSOLE KIT	1	B	1	272.64		
IBM	9406	520		00002870D		ESERVER I5	1	B	1	16,812.96		
Subtotal Without MES										56,860.79		
Subtotal With MES										56,860.79		
Total Charge Period Charges for Maintenance Machine List Without MES										\$56,860.79		
Total Charge Period Charges for Maintenance Machine List With MES										\$56,860.79		

See Legend for Details



IBM Schedule for ServiceElite

Services List

Customer Technical Contact Name (if applicable):
 Customer Primary Technical Contact name :
 Customer Primary Technical Contact phone number :

-----Eligible Machine Description-----

Type	Model	Serial/ Order Number	Support Service	Product Group / Service Option	Qty.	Charges ⁴	Services Start	Charges Start ⁵	Charges Stop ⁵
			Specified Location: 06921962			City, State: LAND O LAKES FL 34638-2804			
			SWMA FOR IBM i	SOFTWARE MAINTENANCE P10		7,289.44			
8203	E4A	0000ACA84		CHARGEABLE PROCESSORS FULL SHIFT	2				
			MCP REMOTE SUPPORT		1				
				CHARGEABLE SYSTEM FULL SHIFT		319.50			
7042	CR4	0000BC89B			1				
			SWMA DB2 WEB QUERY SYS i			972.43			
				P10 CHARGEABLE PROCESSORS FULL SHIFT					
8203	E4A	0000ACA84			1				
			SWMA FOR POWERVM STANDARD ED			166.99			
				SOFTWARE MAINTENANCE D5					
8203	E4A	0000ACA84		CHARGEABLE PROCESSORS FULL SHIFT	2				
			ALERT FOR iSERIES		1				
				HIPER PTF NOTIFICATION - ALERT		511.20			
8203	E4A	0000ACA84			1				
			SWMA FOR HAS FOR i5/OS			1,296.57			
				SOFTWARE MAINTENANCE CHARGEABLE PROCESSORS	2				

See Legend for Details

CONTRACT REVIEWED
AND APPROVED:

Kdy 6-1-12

IBM Schedule for ServiceElite

Services List

-----Eligible Machine Description-----

Type	Model	Serial/ Order Number	Support Service	Product Group / Service Option	Qty.	Charges ⁴	Services Start	Charges Start ⁵	Charges Stop ⁵
8203	E4A	0000ACA84	SWMA FOR POWERVM STANDARD ED	FULL SHIFT	1	166.99			
8203	E4A	0000FF255	SWMA FOR IBM i	SOFTWARE MAINTENANCE D5 CHARGEABLE PROCESSORS FULL SHIFT	2				
8203	E4A	0000FF255	SWMA FOR HAS FOR i5/OS	SOFTWARE MAINTENANCE P10 CHARGEABLE PROCESSORS CHARGEABLE PROCESSORS FULL SHIFT	1	648.29			07/02/2011
8203	E4A	0000FF255	SWMA FOR IBM i	SOFTWARE MAINTENANCE P20 CHARGEABLE PROCESSORS CHARGEABLE PROCESSORS FULL SHIFT	1	4,790.20			07/02/2011
9406	520	00002870D	ALERT/PM DPOC PREREQ	DESIGNATED POINT OF CONTACT MARGE MAZAK Tele 8137942632 e-mail mmazak@pasco.k12.fl.us	1				

See Legend for Details

CONTRACT REVIEWED
AND APPROVED:

Wj 6-1-12

IBM Schedule for ServiceElite

Services List

-----Eligible Machine Description-----

Type	Model	Serial/ Order Number	Support Service	Product Group / Service Option	Qty.	Charges ⁴	Services Start	Charges Start ⁵	Charges Stop ⁵
			MCP REMOTE SUPPORT			319.50			
				CHARGEABLE SYSTEM FULL SHIFT					
	7310	CR3 00009E80A			1				
Subtotal						20,125.83			
Total Charge Period Charges for Services List						\$ 20,125.83			

Note: One Time Charges are not included in these totals.
See Legend for Details

CONTRACT REVIEWED
AND APPROVED:
WJ 6-1-12

IBM Schedule for ServiceElite

Legends:

¹ Charge adjustments related to inventory and Service changes will be accumulated and invoiced with your next standard invoicing cycle (may be sooner for annual or semiannual payment plans)

²TYPE OF SERVICE

- A) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, next business day
- B) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day.
- C) On-Site Repair/Exchange Services, Monday through Friday (excluding holidays), 8am to 5pm, 4 hour response objective
This type of repair Service includes a response objective and is not a guarantee.
- D) On-Site Repair/Exchange Services, 7 days a week, 24hrs/day, 2 hour response objective.
This type of repair Service includes a response objective and is not a guarantee.
- X) EasyServe (remotely delivered services)

³MAINTENANCE SERVICES

- 1) Maintenance of IBM Machines
- 2) Maintenance of Non-IBM Machines
- 3) Warranty Service Upgrade
- 4) Maintenance of Non-IBM Machines - Cisco Products
- 5) Maintenance of IBM Machines - Enhanced Service Response
- 6) Service for Machines Withdrawn from IBM Maintenance
- 7) Non-IBM Service for Machines Withdrawn from IBM Maintenance
- 8) Maintenance of IBM Machines (Labor Only)
- 9) Non-IBM Memory Exchange
- 10) Enhanced Parts Inventory
- 11) Spare Machine
- 12) Key Operator Support
- 13) Maintenance of non-IBM Machines during the Manufacturer's Warranty Period
- 16) IBM Maintenance Services - First Line Maintenance for Wincor Nixdorf ATMs
- 17) IBM Maintenance Services - Applications Maintenance Services for Wincor Nixdorf ATMs
- 18) Post Installation Coverage (PIC) Service Upgrade, for selected Non-IBM Machines

⁴Charges shown are for the Charge Period

- A (C) indicates a Machine that will have usage charges billed separately.
- An (E) indicates a Machine that has been announced as withdrawn from generally available Maintenance Service.
- An (F) indicates an assumptive Product included in the total Charge Period Price that has a manually inserted serial number and configuration provided by the customer.
- An (H) identifies a Machine on an existing ServiceElite/ServiceSuite/ ServiceElect CHIS contract with duplicate Maintenance Services coverage.
- A (K) indicates assumptive Products included in the total Charge Period Price that are based on the customer provided configuration.
- An (M) indicates a Miscellaneous Equipment Specification (MES) on order is not installed and applicable pricing not included.
- An (N) indicates that the Product is a non-GSA Schedule item .
- An (O) indicates a one time charge.
- A (P) indicates a Machine or Service with coverage on a non-CHIS contract.
- An (R) indicates the usage charge rate (feet, hours, or impressions) for a Machine under a usage plan.
- An (S) indicates a manual order installation date change.
- A (U) indicates usage charges which are measured in either feet, hours, or impressions.
- A (W) indicates a Machine under warranty.
- An (X) indicates On-order Products which are shown for planning purposes only.
- A (Y) indicates On-order MES Products which are shown for planning purposes only. These charges are included in the related Machine.

⁵Charges Start/Stop dates shown are those that differ from the Contract Period Start/End Dates

